



2020-2021 Progress Report

SHUSWAP HOSPITAL
FOUNDATION

Making Life Better

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Supporting Better Healthcare

Angela Spencer
Shuswap Hospital Foundation Board President



The start of 2020 and the global pandemic presented unexpected changes to our fundraising activities and the way we continue to support the hospital and healthcare in our community. Despite the challenges created

by the pandemic for all Shuswap citizens, our healthcare workers, and businesses, it has made it more apparent than ever that local health care needs our support.

At the Shuswap Hospital Foundation, we continue to be humbled by the generosity of our donors and supporters, despite these challenging times. During the past year, the Shuswap Hospital Foundation was very successful in meeting our goals and objectives in the funding of equipment purchases for Shuswap Lake General Hospital and local medical facilities. With our continued efforts, a total of \$748,444 was raised. This was due, in part, to some very generous donors through their estate wishes. These estate contributions leave a

wonderful legacy for our community here in the Shuswap and provide the Foundation with the opportunity to expand our capital contributions. With the presence of COVID-19 restrictions, our foundation had to cancel or postpone many of our fundraising events during 2020. We look forward to a time in the future where we hope to regain the ability to engage our donors, volunteers and community in our most successful and fun-filled events such as Bollywood and the annual golf tournament.

We are proud to be able to confirm that the commitment of the Shuswap Hospital Foundation to fund equipment purchases and upgrades was met during the past year. Our foundation was successful in providing for critical improvements to our health care infrastructure for the well-being of our community with total of \$738,161 of equipment purchases and upgrades made. These purchases included two defibrillators for the operating rooms and emergency room totaling \$50,404; two cystoscopy sets totaling \$32,333; two probes for the Navigator 2.0 totaling \$51,013 for the operating room; two portable lifts totaling \$11,796; and a camera head for operating room tower totaling \$14,581. And the list goes on: an

echocardiography machine and site renovation for medical imaging totaling \$175,052; a trans-esophageal echo-cardiography ultrasound probe for medical imaging totaling \$37,748; video processor for the operating room for \$39,853; four vital sign machines totaling \$31,104; a Sonosite ultrasound for intensive care unit and cardio totaling \$84,393; and funding for the cardiac rehabilitation program in the amount of \$37,500.

Our success in reaching these goals is due to the generous community we are all are part of our donors, supporters, volunteers, sponsors and staff all play a role in meeting the challenge of improving health care in our community. We look forward to the coming year where, together, we will be taking on new and exciting projects to build a better health care environment for our community. Please read more about this fantastic expansion further in the progress update- there will be more opportunities for you to contribute to the future of healthcare in the Shuswap!

I would like to thank you all on behalf of the physicians, nurses, medical staff, support staff and, most importantly, the patients here in the Shuswap.....together we can look forward to making health care better.




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GRATITUDE GROWS QUICKLY THROUGH THE WHITE HEART PROJECT

[READ MORE](#)

Check out the new look to our website! Go to www.shuswaphospitalfoundation.org to find out more about our organization, our latest updates, as well as options for donating to support better healthcare in our community.

Our Board



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Director



Lannon De Best
Hospital Admin Rep.

Our Support Staff



Fiona Harris
Director of Development



Cheryl Peterson
Administrative Assistant

New Equipment

Orthopedic Power Set

The orthopedic power set of instruments is used by surgeons to create holes for the attachment of surgical pins, plates, or screws. The addition of more surgical equipment such as the orthopedic power set allows for an increased number of small bone surgeries at Shuswap Lake General Hospital.



Echocardiography Machine



The echocardiography machine (echo) is used in the medical imaging area for exams. It shows pictures of the heart's overall function, plus the chambers, valves, walls and the surrounding blood vessels. This is a very important diagnostic imaging exam and with the addition of this second unit funded by the Shuswap Hospital Foundation, the wait times have been cut dramatically, enabling Shuswap Lake General Hospital to provide a more timely service and meet provincial benchmark priority wait times.

New Equipment

Video Processor

The video processor, which includes a camera, light source, and monitor, provides surgical personnel with the highest image quality during laproscopic procedures at Shuswap Lake General Hospital.



Defibrillator



The defibrillator can quickly restore a normal heartbeat by sending an electric pulse or shock to the heart. This device is used to correct a heartbeat that is uneven, too slow, or too fast.

New Equipment



Surgery Light

The surgery light, also referred to as an operating light, is used exclusively during surgical procedures. It provides optimal illumination to assist surgical personnel during all surgical procedures.

CO₂ Insufflator

During a colonoscopy, the bowel is filled with gas so the lining can be examined for polyps or other abnormalities. CO₂ reduces pain during and after colonoscopy in comparison to air, as 30 minutes after insufflation with CO₂, the gas has disappeared, whereas patients with standard room air insufflation still have a significant distension of both small bowel and colon.



Pandemic Response



Pride and respect are evident in Lannon de Best's voice as he describes the local team that continues to deal with the COVID-19 pandemic.

The Interior Health's Clinical Operations Director for Shuswap Lake General Hospital says all team members have performed admirably well to an unfolding and ever-changing scenario that very few people have experience in dealing with.

“They never lost sight of keeping patients safe, providing excellent care, and keeping themselves safe.”

“They have been calm, understanding and responsive to the needs of both patients and the organization, despite the speed at which things were changing,” he says.

“They never lost sight of keeping patients safe, providing excellent care, and keeping themselves safe.”

Lannon began tracking the emergence of COVID-19 in January. As conversations and media coverage increased, he began a review of Shuswap Lake General Hospital's Pandemic Response Plan.

That plan was developed following the 2009 H1N1 outbreak and Lannon, who took over his current position two years ago, wanted to make sure it was updated. He asked physicians and SLGH department heads for input. He also re-connected with community partners, including the school district, the local emergency preparedness co-ordinator and BC Ambulance.

Pandemic Response

"We were prepared for the worst possible scenario," he says, pointing out the updated plan was specific to Shuswap General Hospital and the communities it serves. "We worked really quickly to develop and implement plans to provide care to COVID-suspect people in all departments."

The hospital began to operate under the new orders set by Dr. Bonnie Henry, B.C.'s Provincial Health Officer, in mid March. Doors were kept closed and nobody but patients were allowed in.

"There is no question it was hard for people to adjust to that because it was so far from the norm," says Lannon, noting it was equally hard to ask the public to bring people to the hospital and leave them in care of staff.

Rules have been relaxed somewhat, not to the extent that the doors are wide open but there are far more opportunities for people to come to hospital now and staff offer patients access to tablets to make contact with family and friends who cannot come into the hospital.

While close monitoring continues, imaging, surgeries and outpatient procedures have returned to normal levels. Departments have stepped up to meet the needs of accommodating patients who had procedures postponed, while continuing to provide regular services.

"Demands are even a little higher than pre-COVID, which creates big demands for staff," he says. "And again, they are doing so well to adapt and overcome."

Lannon says Shuswap Lake General Hospital has the capacity to manage COVID patients. Only when care needs exceed what can be provided at SLGH would patients be transferred to a higher level of care.

As the province enters a flu season during the COVID-19 pandemic, Lannon is urging people follow the advice of the Provincial Health Officer and IH health officials.

Go to the "What's Happening" tab at interiorhealth.ca for information on the importance of getting a flu shot this year and the "I need to..." tab to find out how and where to get one.

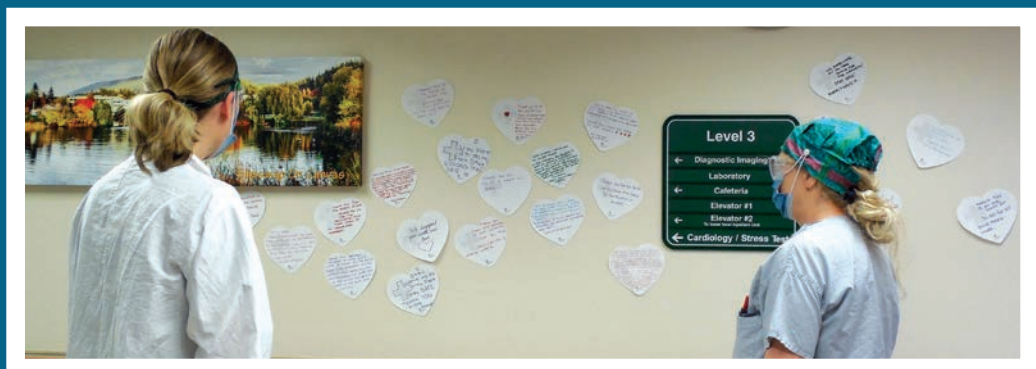
"We are still in the midst of a public health emergency and I am clear the path we are on is the right one to deal with the pandemic," he says.

The White Heart Project



The White Heart Project was created in our region to provide an opportunity for us to bring the community's messages of support and gratitude to the front-line health care workers at SLGH. It has been a way for all of us to collectively show our gratitude from our homes and neighbourhoods. Many community residents placed white hearts on their doors and sent

in their messages of appreciation; these were transcribed onto white hearts and displayed at the hospital. The messages were a symbol of hope for the health care staff at SLGH and community health care facilities — those amazing people who continue to work tirelessly and selflessly during this unprecedented time.



Robert Haney

Bob Haney was a very private man, with few friends.

But his \$500,000 “Cornerstone” bequest to the Shuswap Hospital Foundation will help provide care to a great many people as it will go towards the purchase of a new CT scanner and a mammography unit.

“Bob always knew what he was going to do with his money,” says longtime friend and executor Daryl McLeod, who describes his friend as a man whose life was very organized and well-planned.

Bob entered the world in Manitoba on Nov. 3, 1920 and was brought to Salmon Arm shortly afterwards by his parents Olive and Vernon Haney. The family settled on the site that eventually became the R.J. Haney Heritage Village and Museum.

Bob developed a love of farming at a very young age, becoming well-versed in operating all areas of the family farm, including fruit orchards, a dairy herd, and apiary.

“Bob would often tell the many stories of the farm, including construction of the “Haney House” and barn, which remain feature attractions of the heritage village.

As beautiful as the grand house is, living in it did present challenges.

Bob often shared the story of the extremely cold winter of 1948, when the mercury dipped below minus 45, says Daryl. The family slept in the upstairs, central hallway because the coal/wood heating source was insufficient to heat the whole house. And most of the orchards were lost.

Unresolved family issues forced Olive and Bob to leave the Haney home. Heading east, mother and son bought a 40-acre property on the Trans-Canada Highway between Salmon Arm and Canoe.

One day, Olive announced she was going to travel to England, says Daryl.

“None of your business,” she responded when Bob

asked why his mother would suddenly do such a thing.

The answer was revealed a few weeks later when Olive arrived home with Antoinette, a woman she introduced as Bob’s half-sister. Antoinette and her brother William were Olive’s children from a previous and unknown marriage in England.

Bob and Antoinette got on very well and continued to live together following Olive’s death in 1983.

Two years later, Bob’s back was broken when he fell from the roof where he had been shovelling snow.

The siblings bought a property on Third Avenue NE in September 1989, becoming neighbours to Daryl and his wife Arlene.

They sold the 40-acre property on the Trans-Canada Highway and another 20-acre property in 1990. At Antoinette’s urging, she and Bob travelled to England to visit family members whom Bob had never met.

Bob was devastated by his sister’s death in 1992, says Daryl, who met Bob through close mutual friends Robert and Sheila Cran.

“Other than Robert and Sheila and me and Arlene, he didn’t much like people,” says Daryl, who points out Bob visited the Crans almost every day where he enjoyed conversations with Bob. “He was very independent, he just kept busy and he liked to be alone.”

Bob always had a garden and spent much of his time tinkering or inventing things. And he was an avid storyteller.

He had an old black and white television that produced a albeit very blurry picture if the antenna was placed in a certain way.

“The audio was great and he new exactly what was going on in the world,” Daryl says. “He could talk about anything; he was amazing.”

Daryl laughs about Bob’s rather unorthodox requests for help.



Robert Haney, 1938

A Portrait of Generosity

“He’d come over and say ‘we have a problem,’ and I’d say ‘no, you have a problem.’”

Daryl always responded and always refused Bob’s offer pay for his friend’s help.

“One time, I said ‘for God’s sake, I just mowed the lawn,’” he says, noting he saw Bob opening his truck and thinking whatever money Bob left would be sneakily returned to his house and placed under a sugar bowl on the table.

When Daryl realized he had not seen Bob for a while, he went to his truck and heard a weak voice calling from hawthorn bushes at the bottom of a very steep embankment adjacent to Daryl’s narrow driveway,

When complaints mounted about Bob’s poor driving, Arlene took him out on the road to help him improve his skills.

Daryl then took him for his driving test, which did not go well.

“He almost killed three people,” yelled the inspector when he slammed the car door at the end of the test.

“His breath was so bad I couldn’t concentrate,” was Bob’s excuse. Nevertheless, when he arrived home, he called the Ford dealership and told them to come and pick up his car. From then on, it was Daryl who took him to do his errands.

“I loved going shopping with him when we’d have a coffee and talk,” Daryl says. “It was always such a blast. I really enjoyed it.”

Another fall in 2012 landed Bob on the floor of his home overnight and a stay in hospital with a broken hip. Daryl was alerted to his friend’s accident by a hydro worker who was working nearby and heard Bob’s calls for help.

“Why do I have to make a will, I’m not dead yet,” was Bob’s initial response to the suggestion that he decide where he wanted his estate to go.

“When he decided to do his will, he knew the bulk of his estate was to go to the hospital,” says Daryl. “He said the doctors can use the money to buy equipment.”

No longer able to remain in his home, Bob was moved from the hospital to Hillside Village, where he spent his remaining years.

Daryl visited Bob often and was on his way to see him when he died on Dec. 1, 2019 at age of 99.

“The donation from the estate of Robert Haney of \$500,000 is the ‘Cornerstone’ level on our Champion Donors Roll,” says Shuswap Hospital Foundation Director of Development Fiona Harris. “This is the highest level and we only have one other Cornerstone donor.”

And there is more to come. Daryl says that once taxes have been assessed after year-end, another \$150,000 to \$160,000 will be added to the initial donation.



Robert Haney and father, Vernon Haney



Robert Haney with grandnephew Daniel Ashton

Here We Grow.... CT Scanner

What Your Support Can Make Possible

It might be chilly outside but exciting plans are being cultivated in Shuswap Lake General Hospital's Medical Imaging Department.

Ministry of Health approval has been given for the purchase of a replacement CT scanner and the installation of a new mammography program that will greatly improve the department's ability to provide services to area residents.

The acquisitions, including installation of new equipment, will cost \$4.4 million. The \$2.5 million for purchase and installation of a replacement CT scanner and the \$1.9 million mammography program are a result of a partnership between the Ministry of Health, Interior Health, the North Okanagan Columbia Shuswap Regional Hospital District, the Shuswap Hospital Foundation and members of the community.

The Shuswap Hospital Foundation is providing 75 per cent of the funding for the programs and foundation directors are hoping the community that raised \$1.6 million within one year to purchase the current scanner in 2009 will show the same generosity of spirit for this year's fundraising campaign – "Here We Grow!"

A CT scanner or computed tomography scanner is an advanced piece of x-ray equipment that uses high-speed computer processes with a combination of x-ray radiation that allows the user to see inside the body in high detailed, three-dimension.

At 11 years old, the current scanner is approaching end of life support and will soon be ready for replacement.

Demand for CT exams in the Shuswap Region has almost tripled over the past decade. In its first year of operation, 4,500 scans were completed between 8 a.m. and 4 p.m. Monday through Friday.

The service is now available 24-7 for regular and emergency services and Shuswap Lake General Hospital will perform 12,000 CT scans this current fiscal year.

"We've gone from one radiologist in 2009 to five radiologists in 2020," says Kim Mead, the department's Professional Practice Leader. "And in the Ultrasound Department, we've gone from 1.5 full-time employees to seven, with four full-time operating ultrasound and echo machines."

The replacement CT scanner will feature the latest technology and be able to perform the same high quality tests than are currently being performed, plus additional new studies such as "Dual Energy" exams.

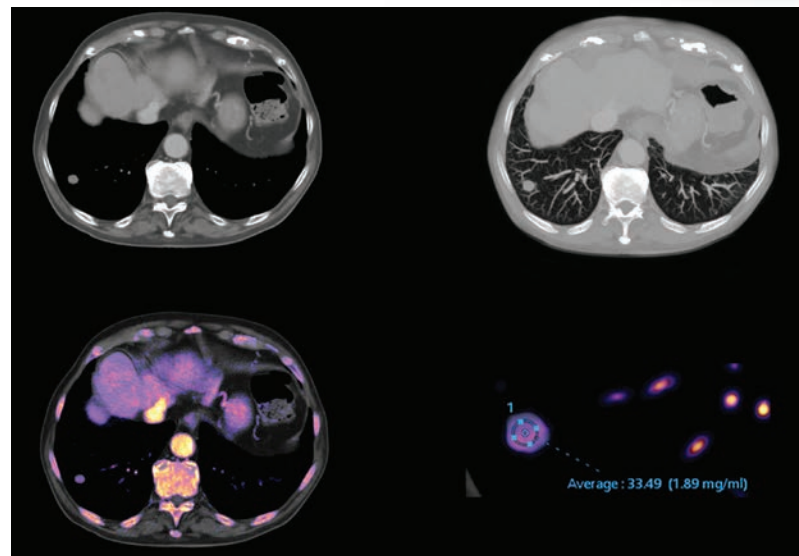
"The new CT scanner will be faster and smarter" Kim says. "We'll be able to see more and do more, with less radiation."

The new unit will accommodate some patients who have had to travel out of town for more advanced testing and in some cases, time required for the actual tests may be reduced.



*New CT scanner
(similar to model shown)*

CT scan imagery



Mammography Unit

Mead says it is expected that the scanner will go out to tender by Christmas with the new unit up and running in 2022.

Far more complex is the new mammography program, which will entail significant renovations of the old medical imaging department space to accommodate multiple pieces of equipment and offices for the imaging team.

“Patients needing to have screening mammograms or diagnostic mammography services will be able to have both of these performed at Shuswap Lake General Hospital, which will keep them from having to travel outside of their community,” says Kim.

Once the new program is up and running the Province’s mobile mammography unit will no longer come to the Shuswap as patients will be able to have regular screening at the hospital throughout the year. And if a patient finds a lump in their breast or irregular screening shows the need for further follow-up imaging, they will be able to get that in Salmon Arm.

The program will also provide better service for the Operating Room and it’s breast health program.

Surgeons will be able to perform lumpectomies, with samples being sent to the hospital’s on-site mammography department where they will be imaged to ensure all the diseased tissue has been removed.

Mead expects the new mammography program to be in service by 2023.

Brian Ayotte is pleased Shuswap Lake General Hospital will be getting the equipment and staff to provide state-of-the-art breast health services.

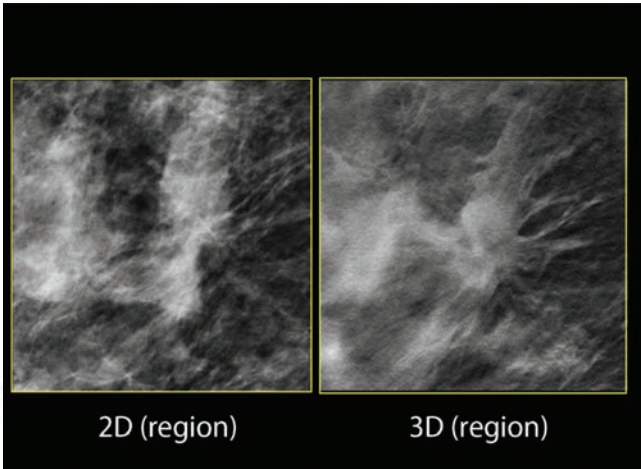
The retired cardiologist and former president of the Shuswap Hospital Foundation lost his wife of many years to breast cancer in April.



New mammography unit (similar to model shown)



Patient using unit



Mammography imagery

Together... We Can!

“Gail developed a malignant breast lump in 2013 at the age of 71, which meant a couple of trips to Kamloops for surgery and several trips to Vernon for follow-up mammography over seven years.”

The cancer returned with a vengeance last Christmas, which required several more out-of-town trips for treatment.

"It complicated things not having the services here," Brian says, noting that, for many with breast cancer, the travel causes a great deal of discomfort.

Following Gail's death, Brian asked that all funds donated to the foundation in her memory be directed toward a breast health program, something he knows would please his wife.

He says getting the new mammography program and replacing the CT scanner are big steps forward in the hospital's ability to provide effective health care.

Shuswap Hospital Foundation President Angela Spencer agrees and says board members are excited to assist in funding this important upgrade.

"The addition of a mammography unit and the replacement of the CT scanner will provide our medical staff with much increased levels of support in treating patients here in our community."

The Shuswap Hospital Foundation will pay \$3.3 million of the \$4.4 million total cost for purchase and installation of the two programs and already has \$1.8 million in hand, thanks to some very generous donations: Estate of Robert Haney – \$500,000; Estate of Geoffrey Collins – \$591,950; Estate of Don Hilton –\$149,299 and an anonymous donation of \$350,000.

It's now up to all of us to raise another \$1.6 million to make sure services at Shuswap Lake General Hospital continue to grow. And despite the COVID-19 pandemic, it's very easy to add your support: use your credit card to donate online at shuswap-hospital-foundation.org or by phone at 250-803-4546, or mail a cheque to the Shuswap Hospital Foundation, P.O. Box 265, Salmon Arm, B.C. V1E 4A7.

Donate to Our Campaign Today!



CT Scanner / Mammography Unit • \$3.3 million

Name _____

Address _____

City _____ Prov _____ Postal Cd. _____

Tel _____

Email _____

Donation Amount _____ ☐ VISA ☐ M/C ☐ CHEQ ☐ CASH

Cardholder Name_____

Card Number _____

Expiry Date MO _____ YR _____ 3 digit security code _____

➡ Please mail to: **Shuswap Hospital Foundation** Box 265, Salmon Arm, BC V1E 4N3

Charity# 89043
1877 RR001

Help Us Reach Our Goal!



\$3.3 Million

Amost there!

\$1.8 Million

*Raised through the
generosity of the
Estates of Don Hilton,
Geoffrey Collins, and
Robert Haney; and
anonymous donors*

Target:
\$3.3 Million

**Achieved:
1.8 Million**



Shuswap Lake Health Care Auxiliary

Caring and Dedication



Shuswap Lake Health-Care Auxiliary has been providing comfort and support to patients at Shuswap Lake General Hospital for over 100 years. Their efforts include providing emergency patients with a Comfort Bag consisting of a comb, toothbrush, and toothpaste, if needed. They also paint the hospital windows at Christmas, bringing cheer to patients and visitors.

Shuswap Lake Health-Care Auxiliary currently has 55 members and 22 youth health-care volunteers. They award up to three scholarships annually to youth furthering their education in the medical field.

A major highlight in 2020 for the Auxiliary was receiving a Titanium Fish in honor of their over \$42,000 donation to the Shuswap Hospital Foundation.

Due to COVID-19, the only fundraising they were able to conduct was their annual Christmas wrapping at Piccadilly Mall. As of March 12, they were no longer able to volunteer in the hospital and Bastion Place.

In April, they purchased an iPad for hospitalized patients to use, as visitors were being restricted. In addition, they provided funding for the liver clinic, BC Children's Hospital, JoeAnna's House; adopted one Safe House family at Christmas; and gave the Shuswap Quilters a donation to purchase batting for the quilts they sew for the Chemo Department.

Sadly, they lost one of their long-time members in March: Mary Nell Berger. She and another member, the late Joy Johnston, were responsible for starting the Greeter Program on Level 4 in the hospital.

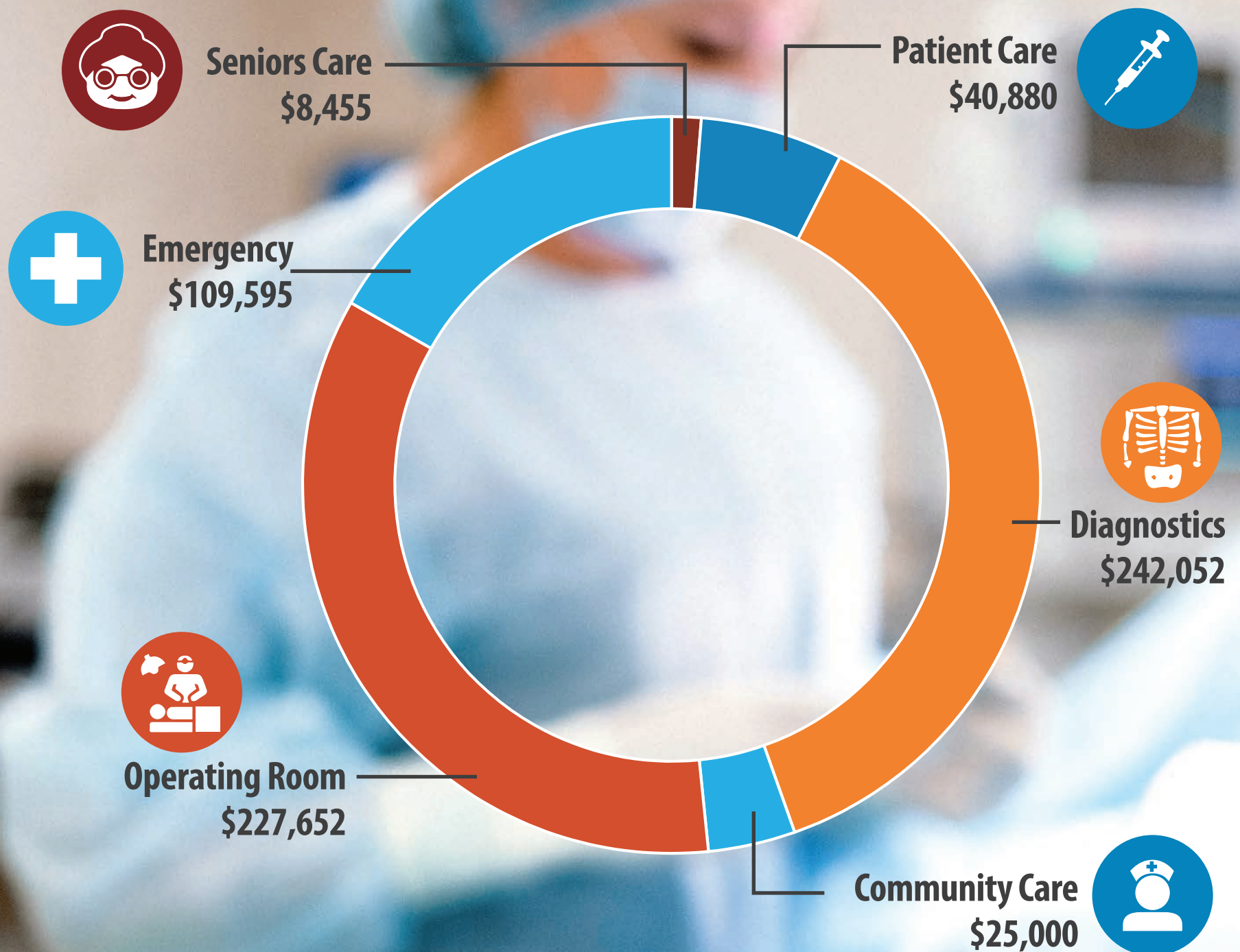


SHUSWAP LAKE HEALTH-CARE
AUXILIARY

Health-Care Auxiliary Executive

President 2020-22	Edie Swanson
Past President	Diane Pyke
1st Vice President	Brenda Laurenson
Treasurer	Glenda Lepine
Foundation Liason	Diane Pyke

Together We're Improving Lives



Paying it Forward

- Be sure to make a will and make clear your intentions rather than allowing others to decide for you. Documents and wording templates are readily available to complete the transaction based on your philanthropic wishes. Consult with your legal representative and family.
- Shuswap Community Foundation Endowment Fund is another way to support the hospital. Create an endowment with the Shuswap Community Foundation. Only the annual interest on the fund is disbursed.
- Donate shares, securities, property, and other investment instruments and take advantage of capital gains tax benefits. This is a positive way to maximize estate-planning objectives.
- Donate an insurance policy by naming the Shuswap Hospital Foundation as the beneficiary. This is a very practical way to make a significant impact without diminishing other assets.
- Meet with your accountant, lawyer, or financial advisor to determine the appropriate type of gift that meets your financial goals.



2020 at a Glance

\$748,444

in revenues was received by the Shuswap Hospital Foundation to make health care better in the Shuswap.



613

Donations received



713

Ambulatory care visits



20,173

Emergency Room visits

3,004

people admitted to beds



2,502

Surgeries



159

Babies born

Our Champions

Cornerstone \$500,000 and over

Collins, Geoffrey E. – Estate • Haney, Robert - Estate

Founders Platinum Fish \$100,000 - \$499,999

Askew, Dorothy - Estate • Cameron, Elva Cavell - Estate • Ferraro, Dominic Frank - Estate • Fogarascher, Eileen Margaret - Estate • Ford, Michael • Frick, Isolde • Heym, Rolf & Erika • Hilton, Donald & Darwin, Davey - Estate • Moor, Roy & Pamela • Morley, Samuel - Estate • Rotary Club of Salmon Arm • Sorrento Lions Club (Dilworth Fund) • Wickert, Dr. John

Patrons Gold Fish \$50,000 - \$99,999

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